

Message

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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 2/27/2012 2:29:50 PM  
**To:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]  
**Subject:** RE: AC/Heating Unit

Hi Steve,

The noise is back with a vengeance. It must be outside temperature dependent. Could you see if the contactor who install it is responsible or is Johnson Controls?

Jim

-----Original Message-----

From: Hanchett, James (DPH)  
Sent: Wednesday, February 22, 2012 10:28 AM  
To: 'Lobik Stephen'  
Subject: RE: AC/Heating Unit

2 different people looked at it someone from heating and someone from plumbing. When the system is calling for heat there is an annoying banging in the system and UMass can't figure out what is wrong.

-----Original Message-----

From: Lobik Stephen [mailto:slobik@facil.umass.edu]  
Sent: Wednesday, February 22, 2012 10:17 AM  
To: Hanchett, James (DPH)  
Subject: Re: AC/Heating Unit

Jim I am away this week did umass say they couldn't fix it?

Sent from my iPhone

On Feb 21, 2012, at 7:37 AM, "Hanchett, James (DPH)"  
<james.hanchett@state.ma.us<mailto:james.hanchett@state.ma.us>> wrote:

Hi Steve,

We are having a problem with the heating unit in Morrill I, Room N251. Is it still under warrantee? UMass has tried to fix it but they can't.

Jim Hanchett

Amherst Drug Lab

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Cell [REDACTED]